

EXCLUSIVE BOOKING TERMS & CONDITIONS

When you engage A. FIERCE MARKETING CO. LLC to perform work in a freelance capacity, you will be required to accept the Exclusive Booking Terms & Conditions.

Agreement between A. FIERCE MARKETING CO. LLC, and You, the authorized representative of “The Client” (hereinafter referred to as “The Client”), for work commencing in the capacity of Freelance Digital Designer, Web Designer, Digital Producer or Graphic Designer.

EXCLUSIVE BOOKING – Where The Client has requested the services of A. FIERCE MARKETING CO. LLC on a specific day at a specific time for a specific number of hours, this will be considered an Exclusive Booking.

Exclusive Bookings ensure dedicated time will be blocked out to work for The Client without interruption.

Exclusive Booking Fees, Cancellations & Rescheduling

Payment in full for the number of hours requested is required to reserve an exclusive booking.

Once The Client has made an exclusive booking for a specific time and date, A. FIERCE MARKETING CO. LLC will not accept any other work from other companies for those times and dates.

As a result, once a exclusive booking is made, if it is subsequently cancelled or rescheduled, a fee will be charged to The Client according to the following schedule:

Cancellations: when The Client cancels a booking within two weeks of any confirmed date, a cancellation fee of 50% of the booked time rate/project will be charged and The Client will be refunded the remaining balance of fees already paid. When The Client cancels less than 24 hours of an exclusive booking, a fee of 100% of the booked time rate will be charged and The Client will not be refunded.

Reschedule: When The Client reschedules the exclusive booking for any reason (including needing more time to provide A. FIERCE MARKETING CO. LLC with any information needed to complete the project) within two weeks of any confirmed date, a rescheduling fee

of 50% of the booked time rate/project will be charged. When The Client reschedules less than 24 hours of an exclusive booking, a fee of 100% of the booked time rate will be charged.

NATURE OF EXCLUSIVE BOOKING: The Client understands that an Exclusive Booking is the purchase of a block of time on A. FIERCE MARKETING CO. LLCs schedule. While all reasonable care will be taken to ensure work requested by The Client is completed to the highest achievable standard during the timeframe of the exclusive booking, full completion of any tasks agreed to by A. FIERCE MARKETING CO. LLC during the exclusive booking is not guaranteed.